



Financial Results Briefing for the fiscal year ended March 2024

Securities code: 9658



May 20, 2024

Business Brain Showa-Ota Inc.



BBS Group

New Medium-term Management Plan

(BBS2026)





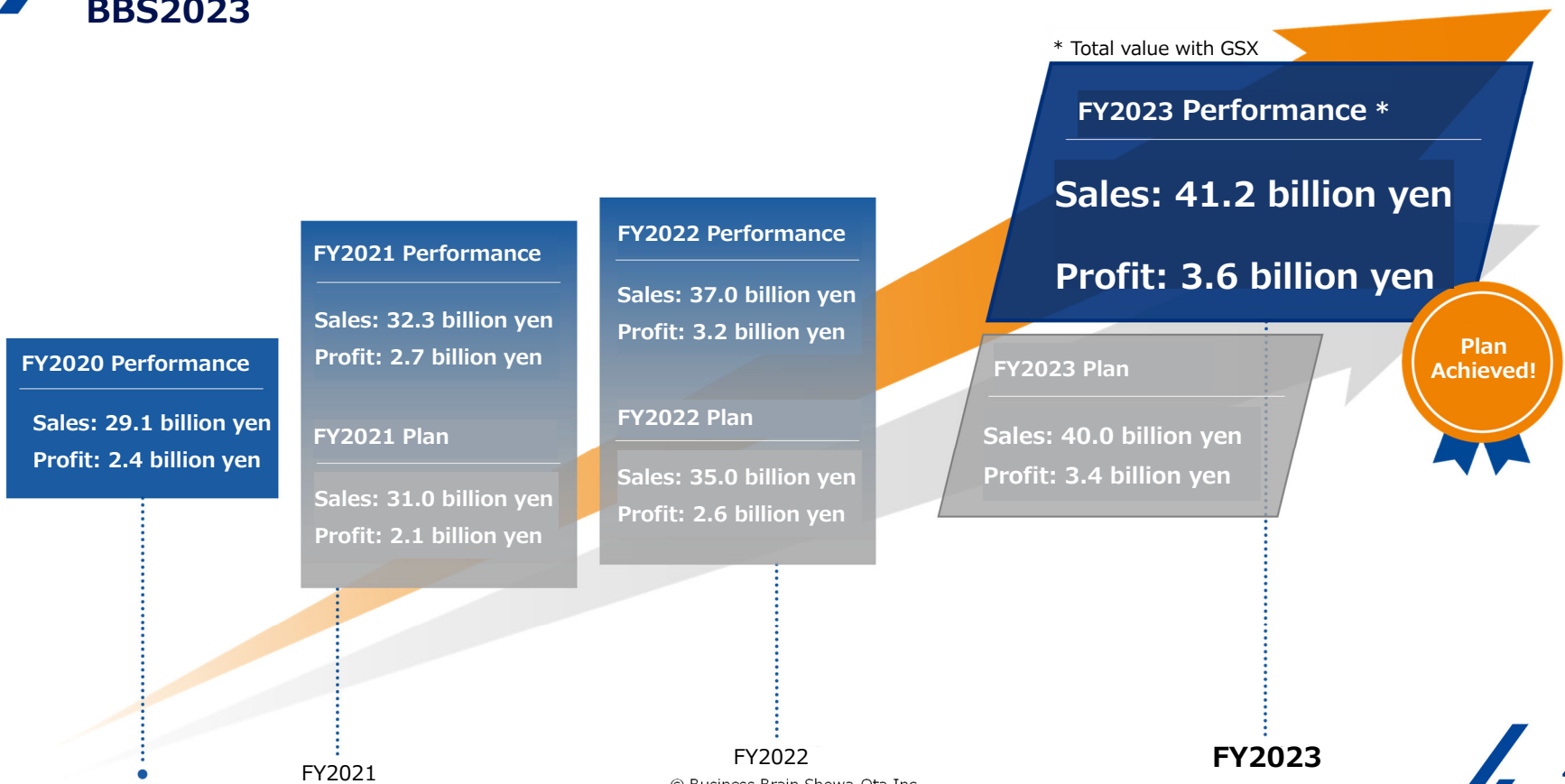
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Review of the Previous Medium-term Management Plan

Review of the Previous Medium-term Management Plan

BBS2023



Review of the Previous Medium-term Management Plan BBS2023

[Company-wide Strategy]

Strengthen Group Synergy

Between group companies

533 referrals, **296** orders

Strengthen M&A/Alliances

Sales from JW, BSC, FRSC, TWK

5.2 billion yen

BBS Quality

Adherence to project management
/development rules

100%

Strengthen Branding

Strengthen Outer Branding

Recognition **14%**

[Business Strategy]

RCN2 Strategy

Sales from 3 Loyal Customers

Cumulative total **9.8** billion yen

No. 1 Strategy

Sales from Hiroshima/Fukuoka

Cumulative total **153** million yen

BPO Business Strategy

RPA/OCR utilization performance

13 cases

[Corporate Strategy]



Strengthen HR

Revision of HR policy

to achieve Goal 2030



Promotion of DX

DX for BBS Group

Promoted by **9** companies



Sustainability

CO₂ emissions (FY2020-2022)

20% reduction

Goal 2030 and the Medium-term Management Plan BBS2026

Management Philosophy

- 1/ Contribute to society by improving the corporate value of our customers
- 2/ Becoming a driving force for our customers' development
- 3/ Contributing to increased customer profits

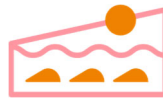
Management Policy



“ Yatsugatake Management ”



“ Wave-riding management ”



“ Sell Cake ”

Business Model



Management Policy - The Words of Founder Kineo Yamazaki



“ Yatsugatake Management ”

— Practicing Yatsugatake Management

If you just sell individual projects, then the future will grow dark when it no longer sells. But if you have multiple businesses, like the Yatsugatake mountain range, then even when the performance of one business worsens, you can minimize the effect on overall management through other businesses. However, it is also important for each business division to handle accounting independently, but to raise synergy through mutual collaboration. Our founder explained that Yatsugatake Management was necessary because business performance could worsen due to fluctuations in the economy.



“ Wave-riding management ”

— Staying a half-step ahead through wave-riding management

The trick to riding a wave expertly is to start riding slightly behind the head of the wave. If you are at the tip of the wave you will fall down, but you won't be able to ride it if you are too far behind. The same is true in management. To beat your competition, you must always be at the cutting edge of the times, but if you go too far ahead, you will not be accepted by society or the customers. Thus, our founder explained that you must consider the social environment and the situation of the opposite party and stay a half-step ahead.



“ Sell Cake ”

— Sell Cake

The main ingredients of cake are flour and sugar. You mix flour, made from wheat, and sugar, made from sugarcane, bake it, and finish the cake by applying decorations, such as cream or fruit. The price of the cake is much higher than the total cost of the ingredients. This is because value is added in the process of baking the cake, value which the customer recognizes when they buy it. In this way, our founder explained why BBS group combines diverse services to provide high added value that cannot be imitated by other companies.

Goal 2030 - Long-Term Vision of BBS Group

The Goals and Values of BBS Group

B Back Office Comprehensive Supporter

B Become a new management partner

S Sustainability Management / **S**trengthening human resources

FY2020 Results

Sales: 29.1 billion yen
Profit: 2.4 billion yen

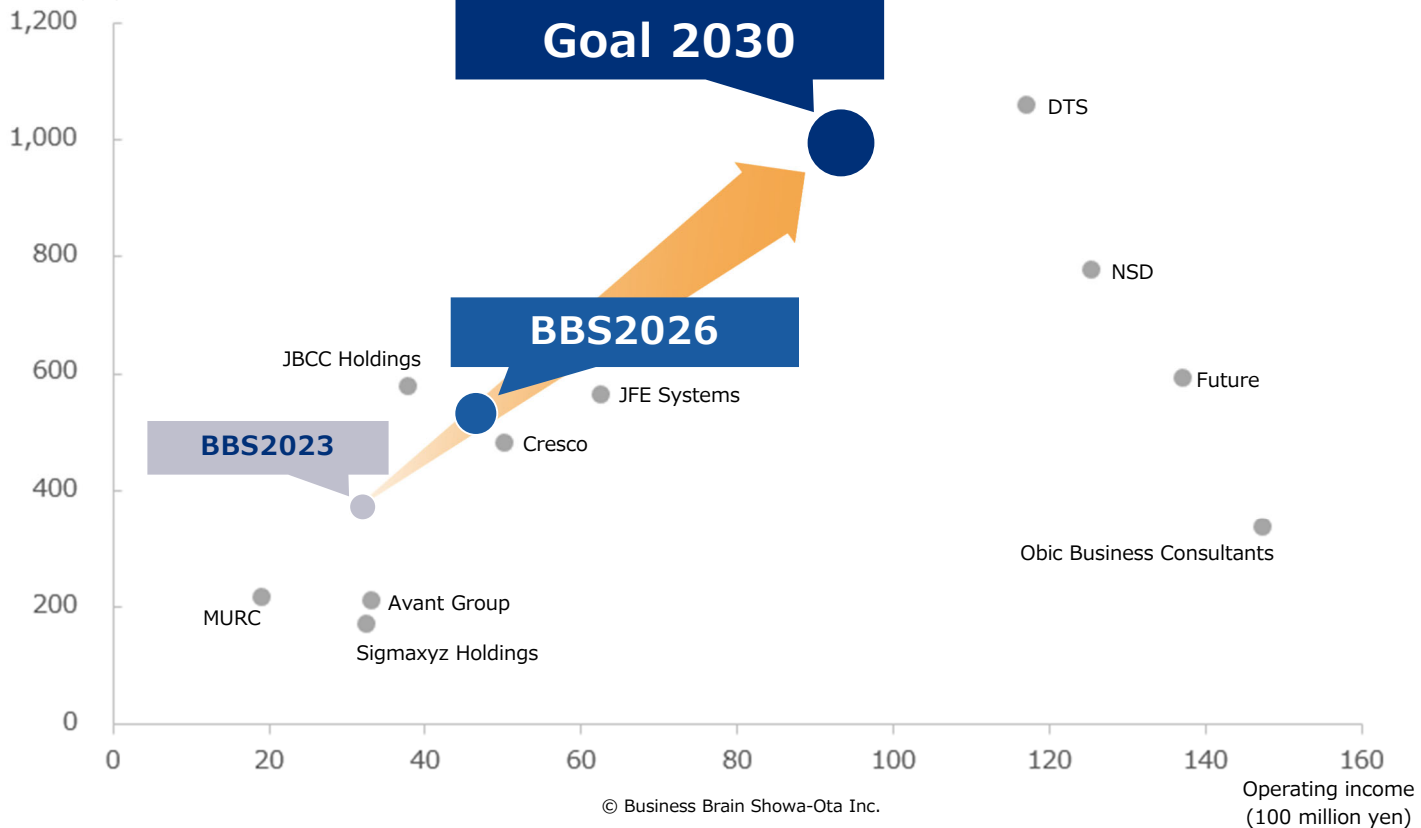


FY2030

Sales: 100 billion yen
Profit: 10 billion yen

Position of BBS Group

Sales (100 million yen)

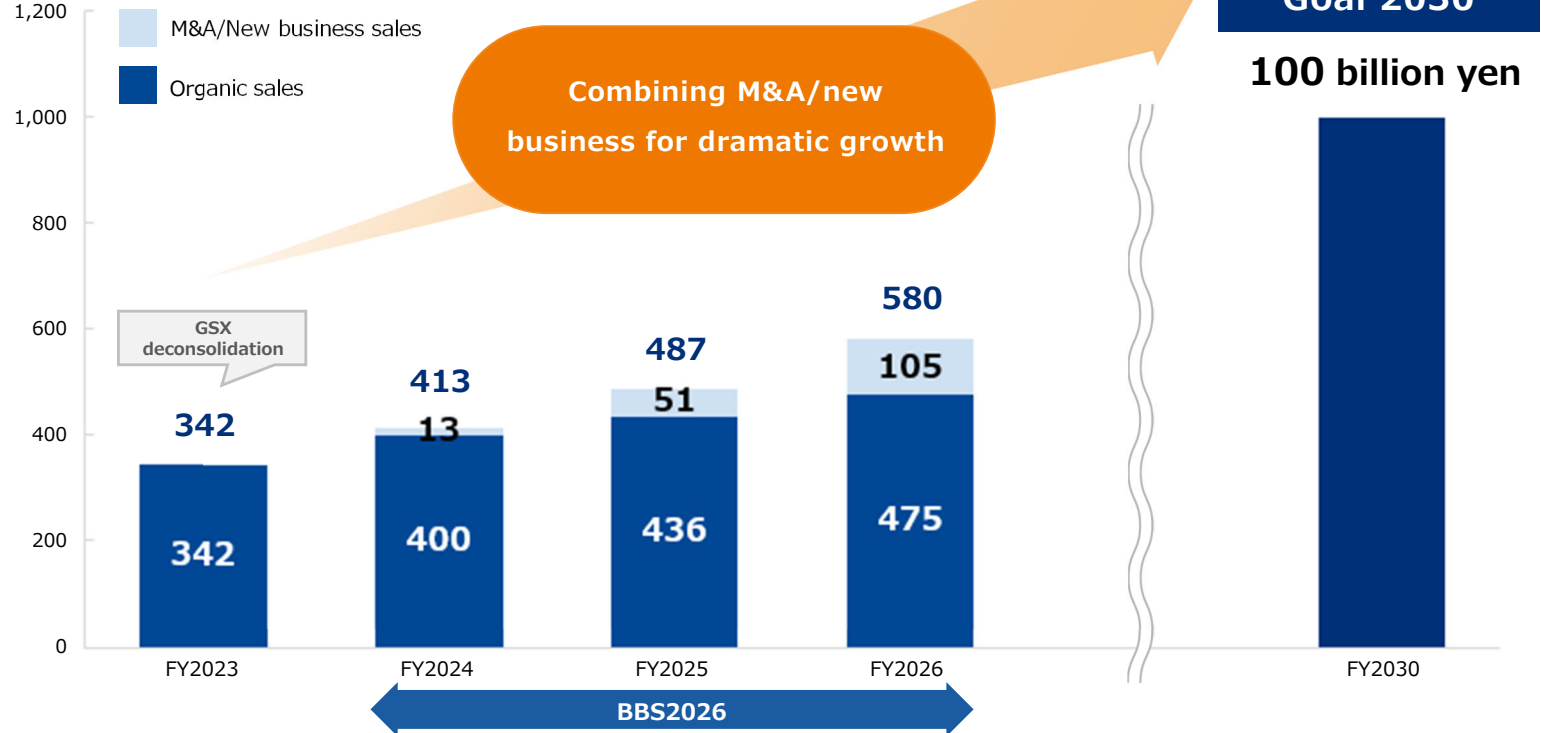


BBS2026 KPI Plan

BBS2026 Sales Target

Redesigning the growth scenario under GSX deconsolidation

(100 million yen)



BBS2026 KPI

KPI have been set in the three areas of growth, capital efficiency, and investment, to implement strategic performance management.

[Growth]

Sales growth rate (including M&A)

3 Year CAGR **20%**
(including organic sales growth rate of 9%)

Business profit margin on sales

8.5% by FY2026

BPO sales ratio

30% by FY2026

BBS cycle rate

40% by FY2026

Female manager ratio

24% by FY2026

[Capital efficiency]

ROE

12% by FY2026

ROIC

10% by FY2026

EBITDA interest bearing debt ratio

Less than **2x**

Dividend payout ratio

40% or more

[Investment]

M&A Investment

3 year total
13 billion yen (maximum)

R&D investment

3 year total
1 billion yen or more

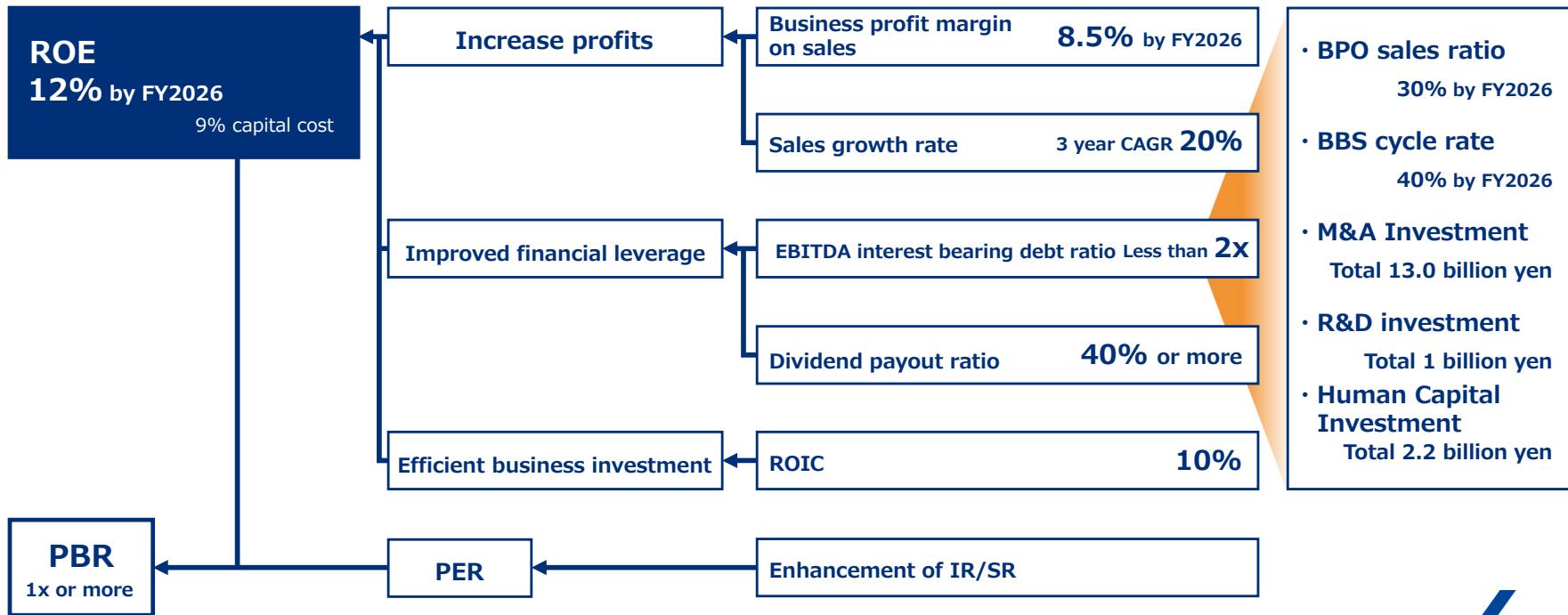
Human capital investment

3 year total
2.2 billion yen or more

Capital and Financial Strategy

Realizing management that considers capital cost and share price - toward improvement of ROE/PBR

Improve ROE/PBR by achieving primary KPIs



Capital and Financial Strategy

Total for the three years from FY2024 to FY2026

Investment funds at period start	5.6 billion yen	Shareholder return	3.7 billion yen
Gross Operating CF	10.1 billion yen	Human capital investment	2.2 billion yen
External procurement	5.7 billion yen	R&D expenses	1.0 billion yen
		M&A/ Alliance investment	13.0 billion yen
		Increase in working capital due to business expansion	1.5 billion yen

Shareholder return
Dividend policy: Consolidated dividend payout ratio 40%

External procurement
EBITDA interest bearing debt ratio under 2x, leading to maximum 12 billion yen interest bearing debt.
Assuming an average remaining lease obligation of 4.5 billion yen, 7.5 billion yen of external procurement capacity is available.

Cash In: 21.4 billion yen

Cash Out: 21.4 billion yen

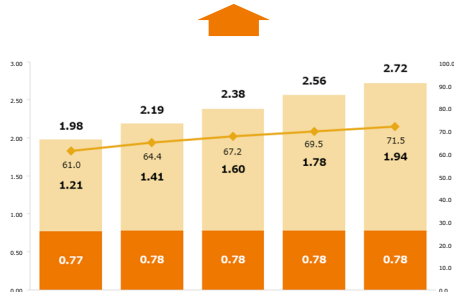
BBS2026 Growth Strategy

[Market]

[Business Directions]

SaaS

Grow at 12% CAGR



(Source) Fuji Chimera Research Institute, Software Business New Market 2023 Edition

Market to remain level until FY2025

Rise in SaaS ratio will lead to later decline in market size

Existing business

Introduce new services as next markets to approach

Solution development on next-gen platform

AI-based management accounting solution

SaaS (provide solutions)

Package

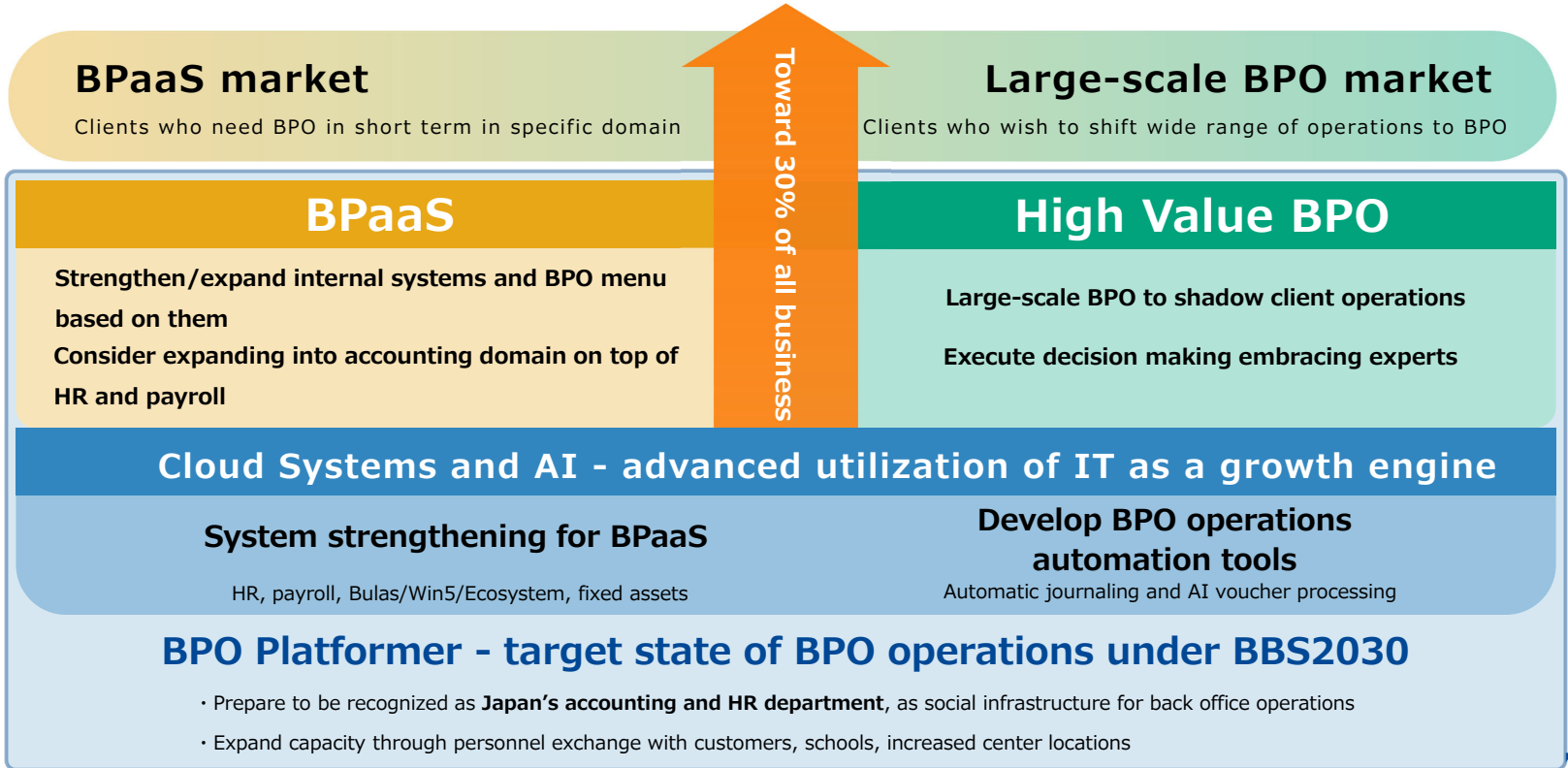


Towards solutions that can compete with SaaS

- ✓ **Enjoy SaaS benefits**
 - No need for internal assets or maintenance program
 - Stable operation, high availability
- ✓ **Avoid SaaS demerits**
 - Low degree of customization
 - Location of data on SaaS makes cancellation difficult

Scratch development

Leverage strengths of BBS Group accumulated to date

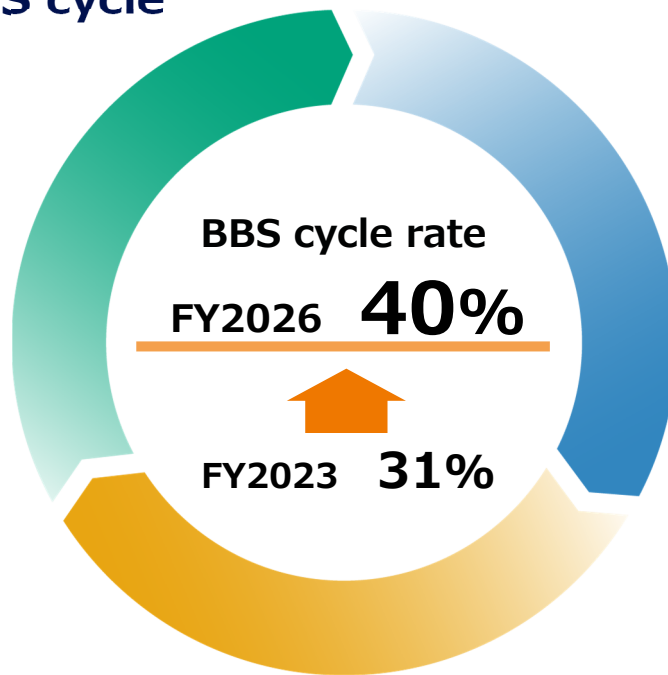


Strengthen the BBS cycle

MANAGEMENT SERVICE
BPO

SYSTEM INTEGRATION

CONSULTING



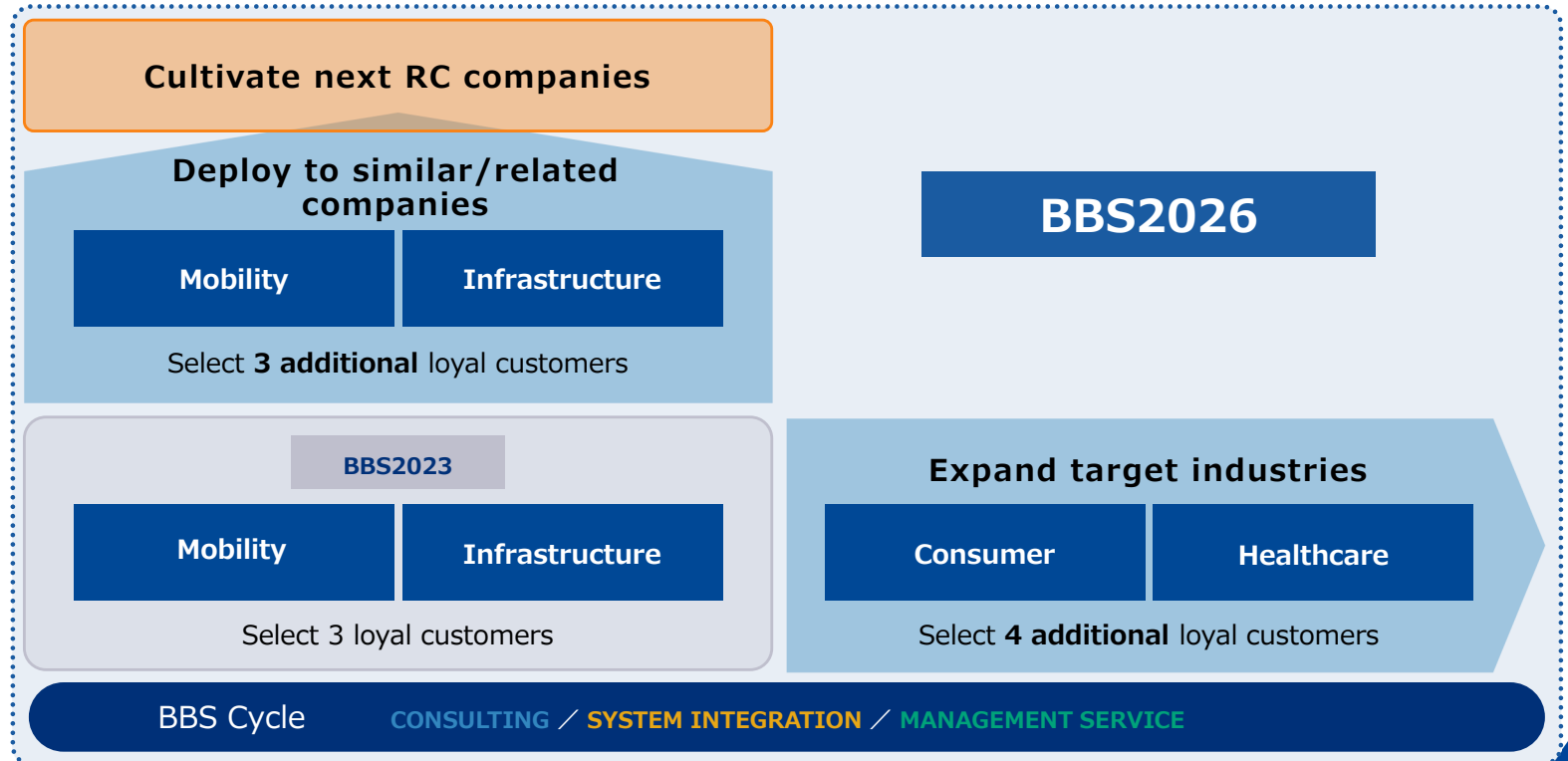
What is the BBS cycle rate?

Ratio of sales from clients being provided two or more services from the three BBS cycle services against company-wide sales

Measures for improvement

- ✔ **Strengthen group-wide sharing of each business/group company solution**
- ✔ **Rethink evaluation/incentive programs**

Expand to new stage by expanding target industries and deploying to similar/related companies



Established in 1996. Originally focused on staff dispatch and data entry when launched. Later expanded operations to include system support (system and infrastructure development) and help desk operations. Expanding development and consignment business for call centers and educational centers in recent years. Joined BBS Group in January 2024.

System development

• Consignment development services

Consignment development at in-house development center

• Client on-site system development (SES)

System design and development
Program development
Testing support
System operation and maintenance

Solution services

• Operational design services

Infrastructure design, development, implementation / consulting

• System operation services

System operation, administration, monitoring

• Security operation services

Server / environment development

• Client device setup services

Software installation / environment development

Human resource utilization / staff dispatch

• Help desk services

PC hardware, app support / email support desk / network support / PC hardware configuration, instructors

• Staff support services

Data entry support, accounting, administration, English language operations / office automation, sales administration / equipment design, development assistance / system inspection, maintenance / SE assistance, product inspection / equipment evaluation / CAD operators

Call centers

24/365 support available
Busy and Off-peak support, and short term support available

Handling of help desk, call support, system monitoring operations by multiple members

Education centers

Training inexperienced staff, educational centers

[Courses]

Systems Engineer course
Help desk,
Infrastructure Engineer course

[Training content]

IT basics training
Programming training
e-Learning training
Qualifications training
Practical training

Financial Highlights

Hitoshi Uehara
Senior Executive Officer, General Manager,
Administration Division

[Financial Highlights] Consolidated Operating Results (millions of yen)

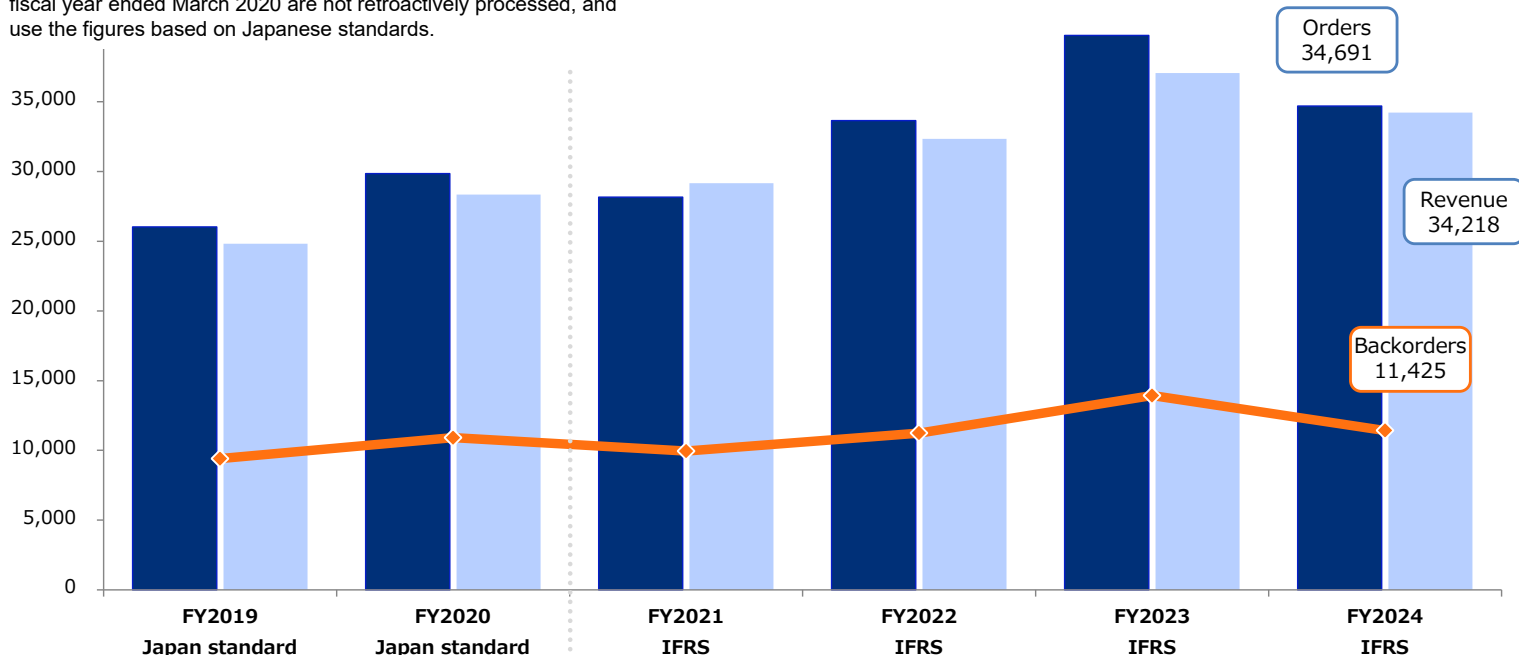
	Year ended March 31, 2023	Year ended March 31, 2024	Change from previous year	Earnings forecast*	Ratio to expected value
Orders received	39,751	34,691	-12.7%	-	-
Revenue	37,063	34,218	-7.7%	34,000	100.6%
Business profit	3,207	2,543	-664	2,400	106.0%
Business profit margin	8.7%	7.4%	-1.3 points	7.1%	-
Operating profit	3,208	20,697	545.2%	20,598	100.5%
Profit before tax	3,241	20,582	535.0%	20,525	100.3%
Profit	2,067	14,167	585.5%	14,309	99.0%
Profit attributable to owners of parent	1,838	14,146	669.4%	14,279	99.1%
Net income per share for period after dilution	154.69 yen	1,224.38 yen	+1,069.69 yen	-	-
ROE	13.0%	64.4%	51.4 points	-	-

* Values announced on July 31, 2023

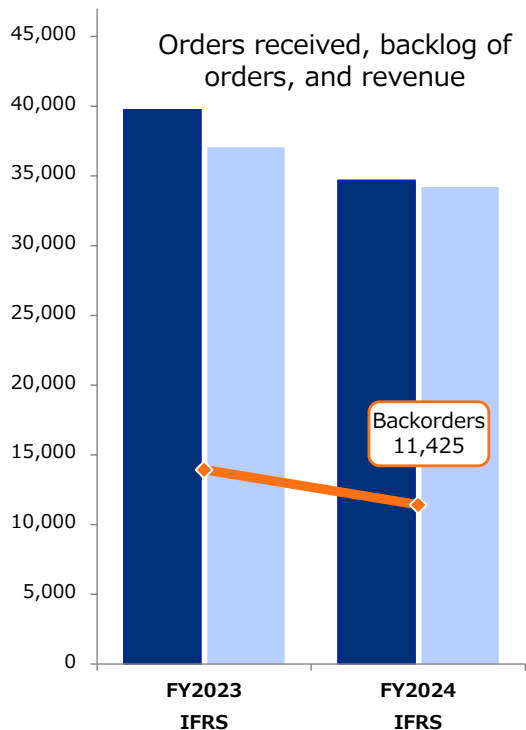
[Financial Highlights] Orders Received, Backlog of Orders, and Revenue (financial reporting basis) (1)

* BBS changed to IFRS from the fiscal year ended March 2021, and the scope of consolidation has changed. Since the impact of this change is minor, the figures before the fiscal year ended March 2020 are not retroactively processed, and use the figures based on Japanese standards.

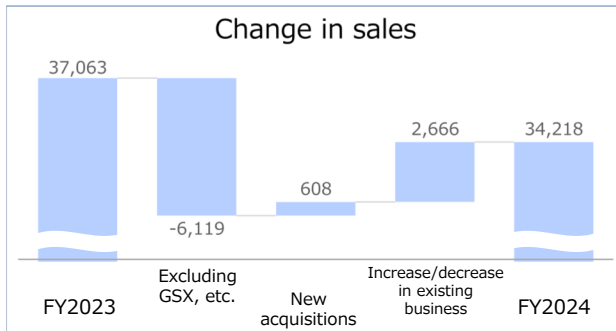
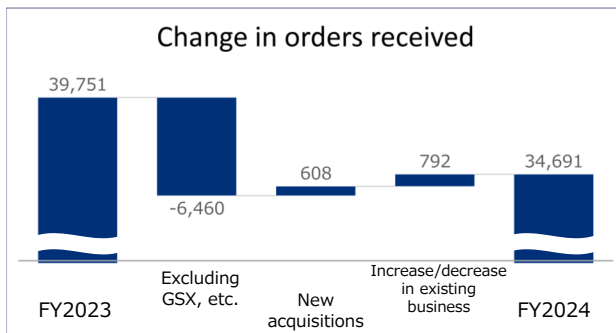
(millions of yen)



[Financial Highlights] Orders Received, Backlog of Orders, and Revenue (financial reporting basis) (2)



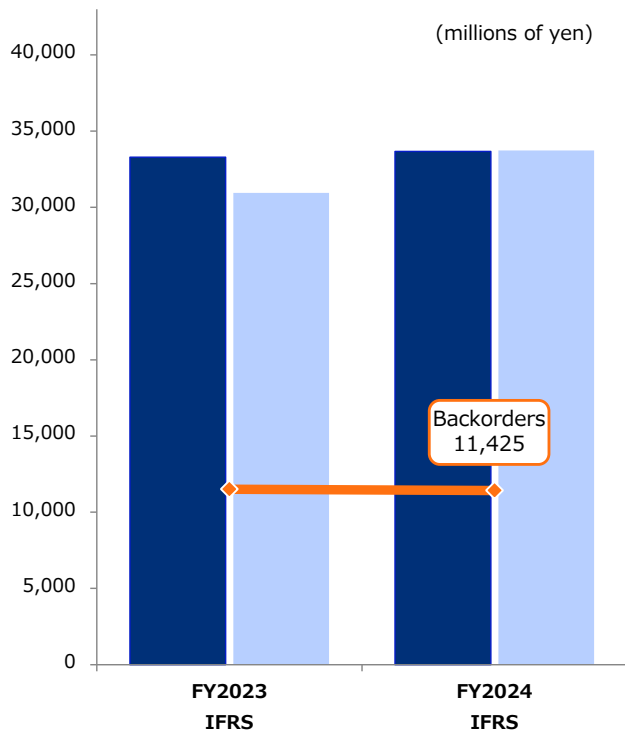
(millions of yen)



Decrease in orders received, backlog of orders, and revenue

- Orders received and revenue declined over previous year (Decrease in orders received due to exclusion of GSX and MICS from consolidation)
- In addition to the decline in orders received, backlog of orders decreased due to the exclusion of consolidation and failure to accumulate new for existing business
- System development orders to handle policy changes for financial industry and fund wrap system orders remained strong
- Sales and earnings increased in the accounting system domain due to system development in Tokyo and recovery of BSC business performance

[Financial Highlights] Orders Received, Backlog of Orders, and Revenue (after deconsolidation)

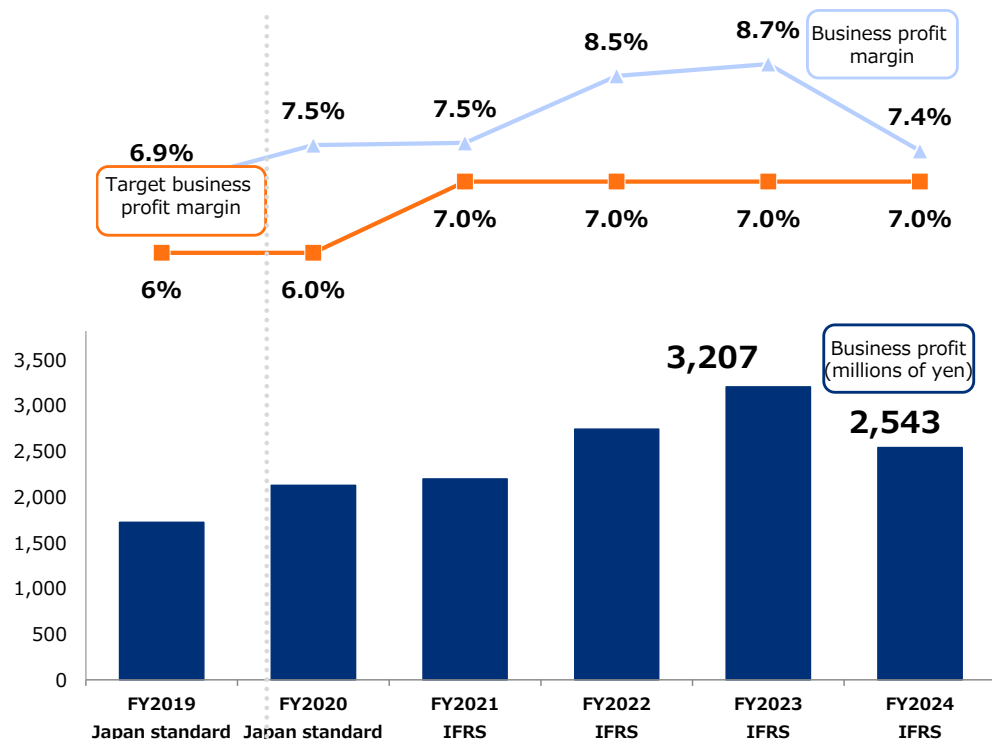


Revenue increased but orders received and backlog of orders remained unchanged

- Sales from orders received remained almost unchanged over previous period at 1.1% (Consulting/Sys. Dev. +2.3%, BPO -2.2%)
- Backlog of orders also almost unchanged over previous period at -0.8% (Consulting/Sys. Dev. -1.9%, BPO +0.1%)
- Revenue continued to increase
- System development orders to handle policy changes for financial industry and fund wrap system orders remained strong
- Revenue increased in the accounting systems domain due to system development in Tokyo and recovery of BSC business performance

* BBS changed to IFRS from the fiscal year ended March 2021, and the scope of consolidation has changed. Since the impact of this change is minor, the figures before the fiscal year ended March 2020 are not retroactively processed, and use the figures based on Japanese standards.

[Financial Highlights] Business Profit (financial reporting basis)



Decline due to impact of deconsolidation

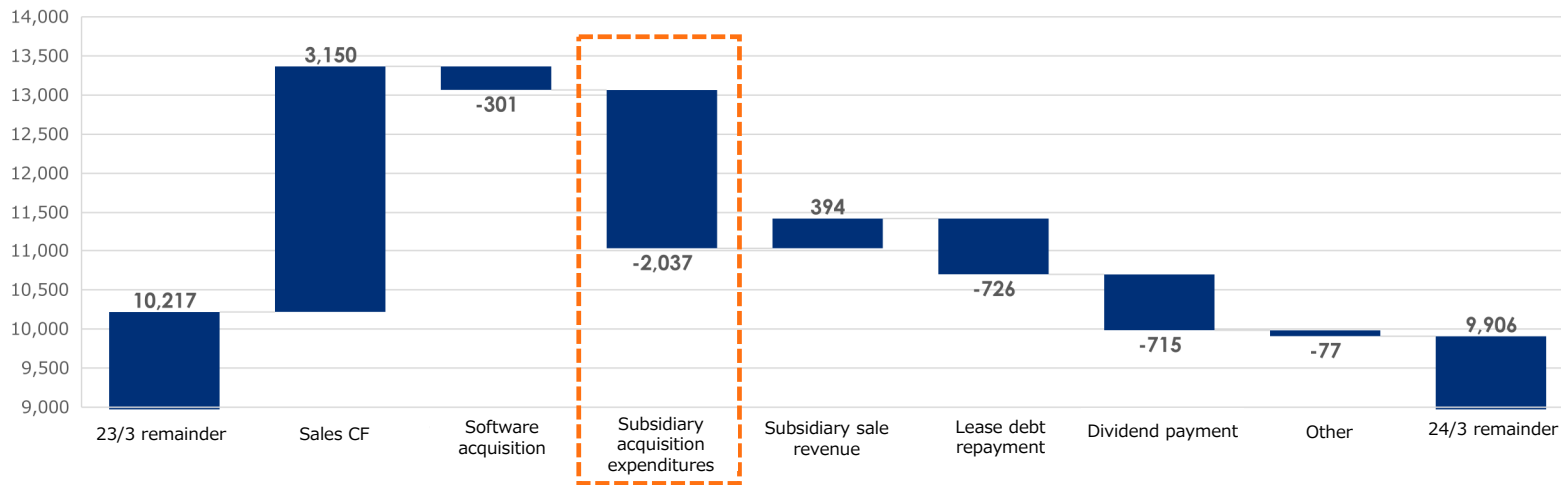
	Business profit
Fiscal year ended March 31, 2023 (first half)	3,207
Gross profit decrease (-)	-1,153
Increase in SG&A expenses (- indicates an increase in expenses)	
Decrease due to deconsolidation (GSX, MICS)	913
Outsourcing costs	-149
Hiring costs	-45
Advertising costs	-46
Maintenance fees	-80
Other	-104
Increased profit due to decline in SG&A costs	489
FY2024 (current period)	2,543

* BBS changed to IFRS from the fiscal year ended March 2021. Figures before the fiscal year ended March 31, 2020 are posted as a reference to illustrate performance trends. Also, figures shown are operating profit until the fiscal year ended March 2022.

[Financial Highlights] Cash Flow

Cash balance maintained despite acquisition of subsidiaries

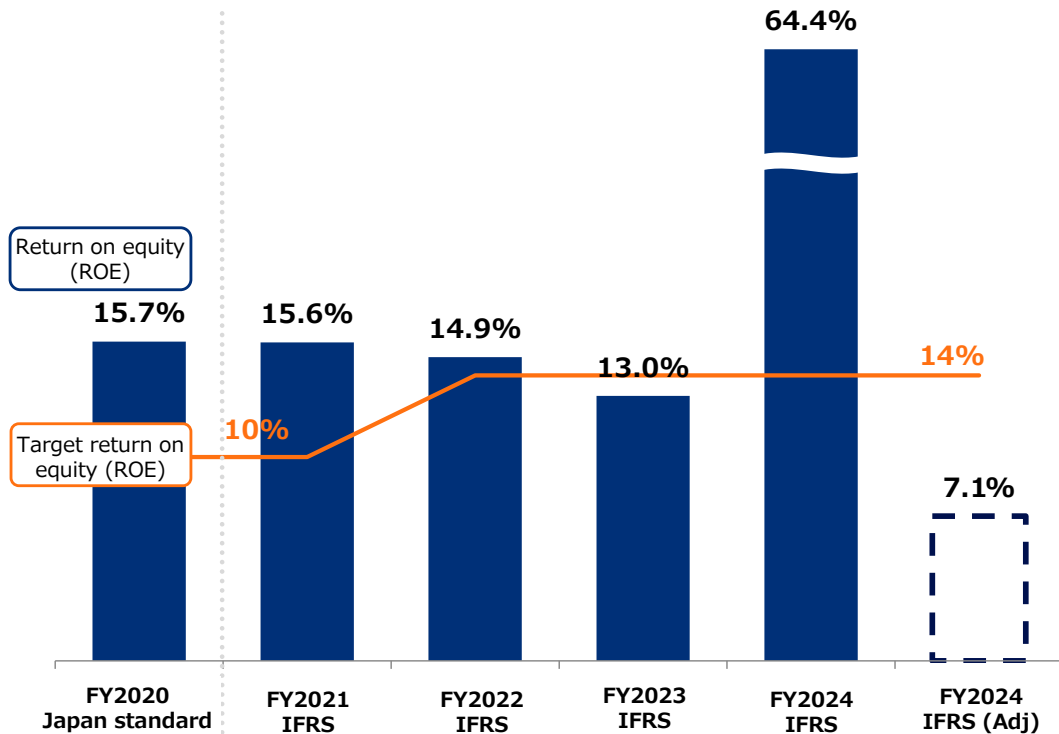
(millions of yen)



Subsidiary acquisition expenditures

Total cost of acquiring Fresco and Twinkle was 3.51 billion yen, but actual outlay was 2.031 billion yen due to large amount of cash in hand.

[Financial Highlights] Return on Equity (ROE)

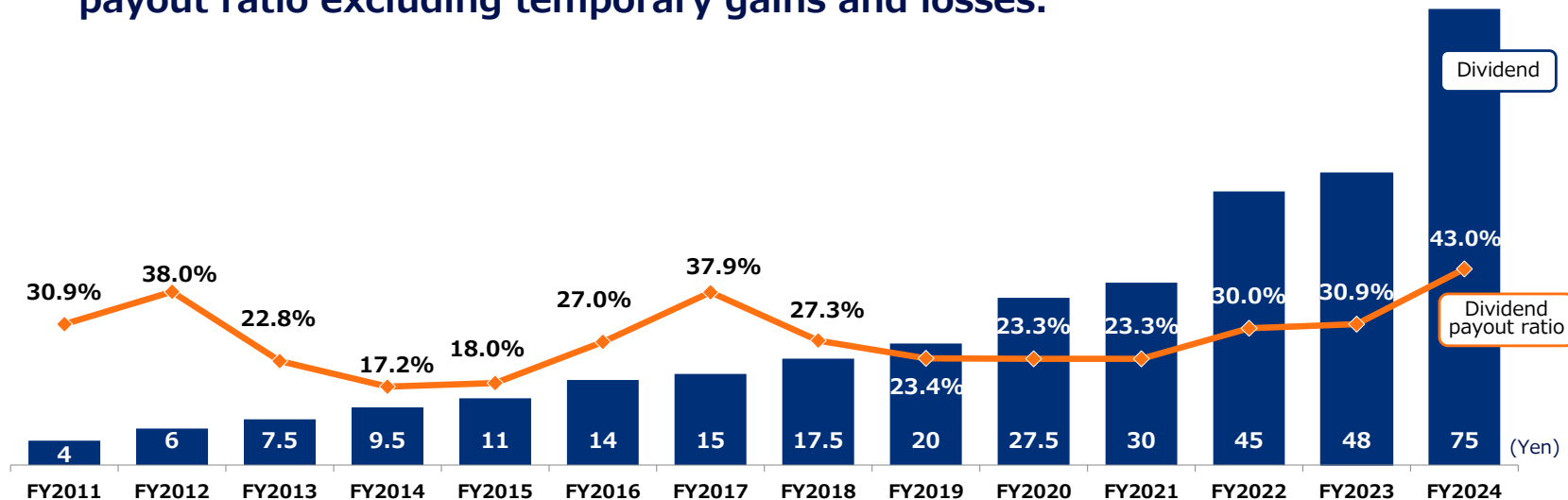


Deteriorating in fact despite major improvement due to temporary profits

- ROE performance showed major improvement of 64.4% due to a gain of 18.1 billion yen from loss of subsidiary control
 - Net profit margin on sales revenue (5.0%→41.3%)
 - Total capital turnover (1.3→0.9)
 - Financial leverage (2.1→1.7)
- When this profit is excluded, then there was a 7.1% decline due to increased equity capital

[Earnings Forecast] Dividends

Set to 39 yen at the end of period for an annual 75 yen according to basic policy of 40% consolidated dividend payout ratio excluding temporary gains and losses.



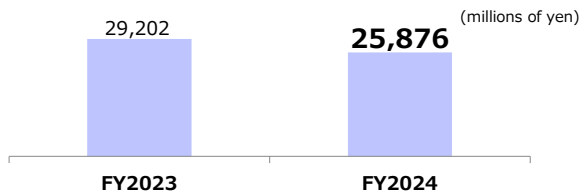
* The Company conducted a 2-for-1 stock split of common stock, effective July 1, 2020. Accordingly, the annual dividend per share for the fiscal year ended March 31, 2020 and prior is shown after taking into account the stock split.

[Financial Highlights] Profit (Loss) by Segment (financial reporting basis)

Consulting and system development business

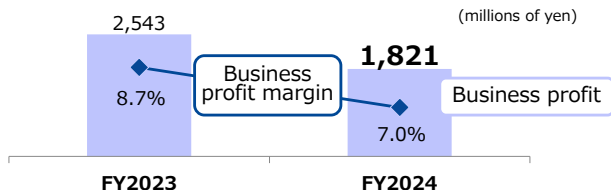
Revenue

■ YoY: -3,326 million yen (-11%)



Business profit

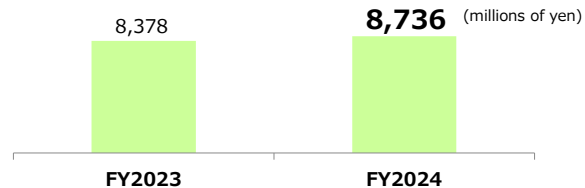
■ YoY: -722 million yen (-28%)



Management services (BPO) business

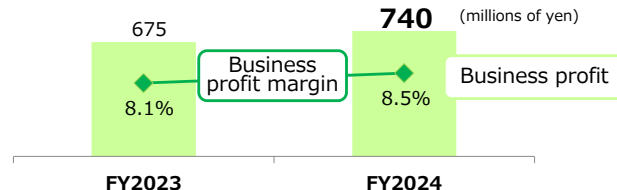
Revenue

■ YoY: +358 million yen (+4%)



Business profit

■ YoY: +65 million yen (+10%)



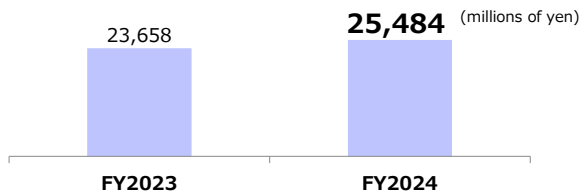
[Financial Highlights] Profit (Loss) by Segment (reflecting deconsolidation)

Significant increase in sales and profit in the consulting and system development businesses

Consulting and system development business

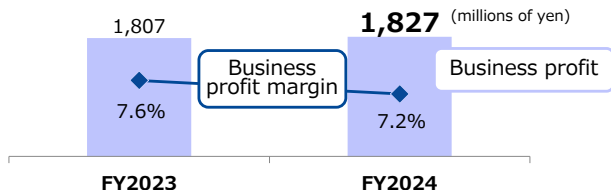
Revenue

■ YoY: **+1,826** million yen (+8%)



Business profit

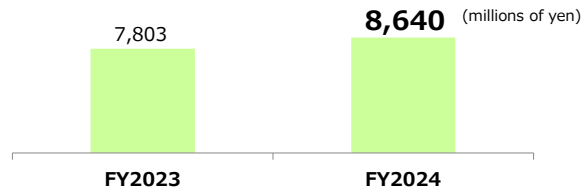
■ YoY: **+20** million yen (+1%)



Management services (BPO) business

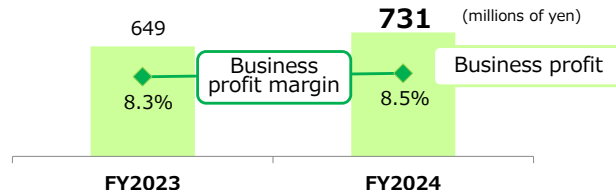
Revenue

■ YoY: **+837** million yen (+11%)



Business profit

■ YoY: **+82** million yen (+13%)



[Financial Highlights] Details of Consulting and System Development Business (financial reporting basis)

	Revenue				Segment income			
	Year ended March 31, 2023	Year ended March 31, 2024	YoY Increase (decrease)		Year ended March 31, 2023	Year ended March 31, 2024	YoY Increase (decrease)	
Accounting system consulting and system development	17,653	18,605	952	↑	1,449	1,491	42	↑
System development for the financial industry	5,357	6,092	735	↑	214	301	87	↑
Information security consulting	5,544	392	-5,152	↓	736	-6	-742	↓
PLM support solutions	1,148	1,197	49	↑	173	46	-127	↓
(Adjustment)	-500	-410	90		-29	-11	18	
Segment total	29,202	25,876	-3,326	↓	2,543	1,821	-722	↓

[Financial Highlights] Consulting and System Development Business Details (GSX deconsolidation)



(millions of yen)

	Revenue			Segment income		
	Year ended March 31, 2023	Year ended March 31, 2024	YoY Increase (decrease)	Year ended March 31, 2023	Year ended March 31, 2024	YoY Increase (decrease)
Accounting system consulting and system development	17,653	18,605	952	1,449	1,491	42
System development for the financial industry	5,357	6,092	735	214	301	87
PLM support solutions	1,148	1,197	49	173	46	-127
(Adjustment)	-500	-410	90	-29	-11	18
Segment total	23,658	25,484	1,826	1,807	1,827	20

■ Accounting system consulting and system development

Steady progress for system development in Tokyo and BSC, but profits stagnated due to the impact of poor project performance in West Japan.

■ System development for the financial industry

Increased revenue and profits due to more projects thanks to policy changes and steady progress in our package fund wrap projects.










■ PLM support solutions

Revenue increased with acquisition of Fresco (FRSC), but major decline in profits caused by troubled projects.

[Financial Highlights] Management Services (BPO) Business Details (financial reporting basis)

	Revenue				Segment income			
	Year ended March 31, 2023	Year ended March 31, 2024	YoY Increase (decrease)		Year ended March 31, 2023	Year ended March 31, 2024	YoY Increase (decrease)	
HR and payroll related outsourcing	3,276	3,392	116	↗	511	513	2	→
Outsourcing for global companies	1,889	2,072	183	↗	42	0	-42	↘
Outsourcing for foreign companies	1,012	1,105	93	↗	85	94	9	→
Onsite BPO	2,281	2,286	5	→	107	134	27	↗
(Adjustment)	-80	-119	-39		-70	-1	69	
Segment total	8,378	8,736	358	↗	675	740	65	↗

[Financial Highlights] Management Services (BPO) Business Details (excluding MICS)

	Revenue			Segment income			
	Year ended March 31, 2023	Year ended March 31, 2024	YoY Increase (decrease)	Year ended March 31, 2023	Year ended March 31, 2024	YoY Increase (decrease)	
HR and payroll related outsourcing	3,276	3,392	116 	511	513	2 	
Outsourcing for global companies	1,889	2,072	183 	42	0	-42 	
Outsourcing for foreign companies	1,012	1,105	93 	85	94	9 	
Onsite BPO	1,706	2,190	484 	81	126	45 	
(Adjustment)	-80	-119	-39	-70	-2	68	
Segment total	7,803	8,640	837 	649	731	82 	

■ **HR and payroll related outsourcing**

Revenue increased mainly due to penetration of price hikes, but profits stagnated due to increase in equivalent personnel costs.

■ **Outsourcing for global companies (supporting BPO for highly specialized business operations, etc.)**

Revenue increased thanks to rising unit price, expanded operations for existing clients, and steady progress at payment subsidiary, but profits declined due to increased personnel and investment in optimization.

■ **Outsourcing for foreign companies**

Revenue increased due to expansion of customers to domestic companies through bilingual projects. Profits remained unchanged due to expansion of locations through M&A and increased hiring.

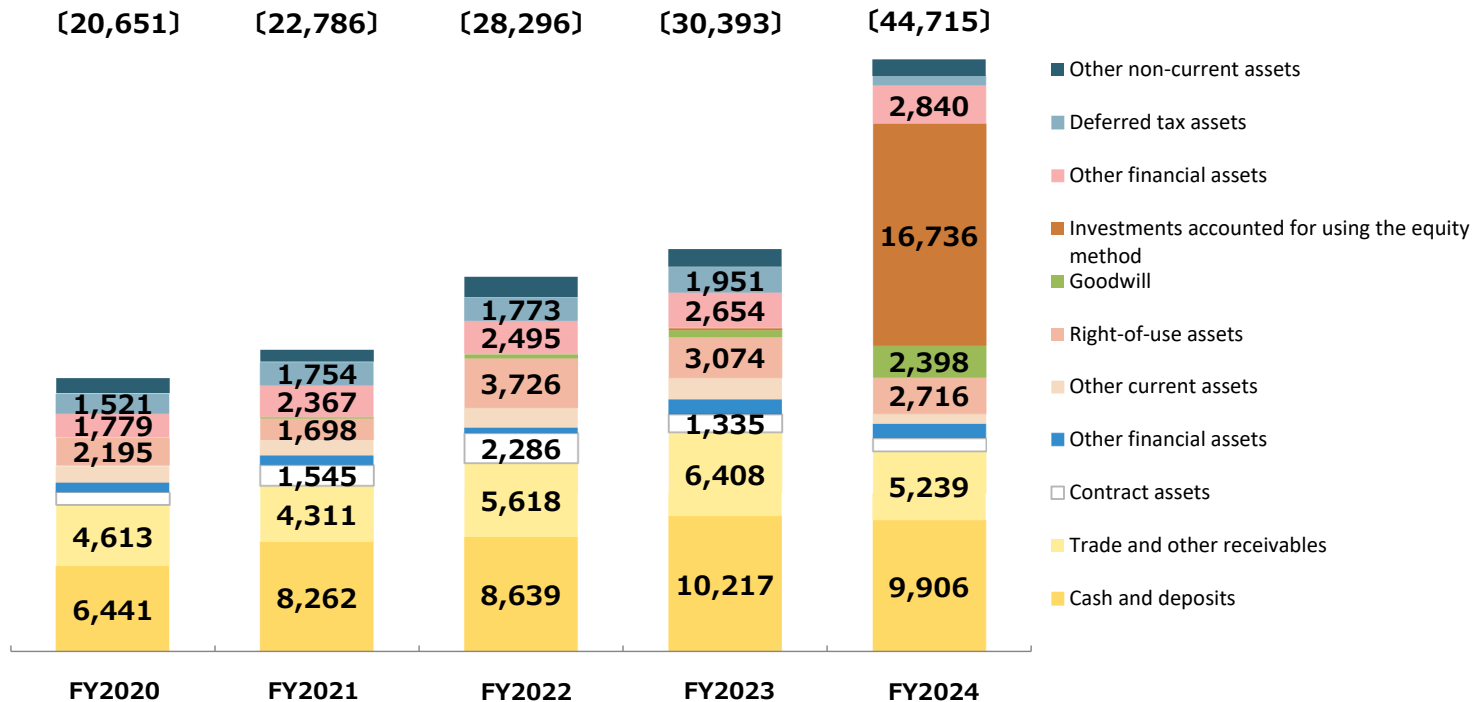
■ **On-site BPO**

Increase in revenue and profits with Twinkle (TWK) acquisition.

[Financial Highlights] Consolidated B/S [Assets] (IFRS)

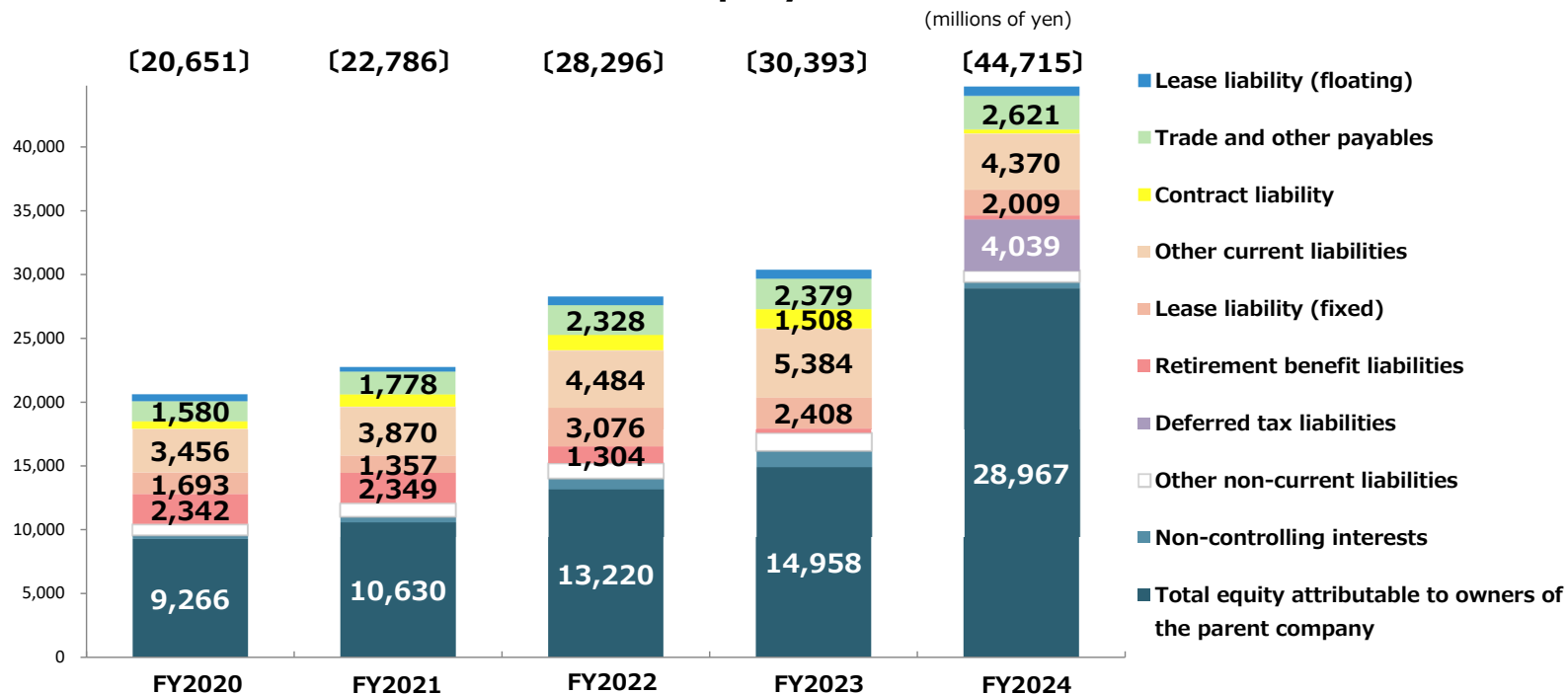
Assets

(millions of yen)



[Financial Highlights] Consolidated B/S [Liabilities and Equity] (IFRS)

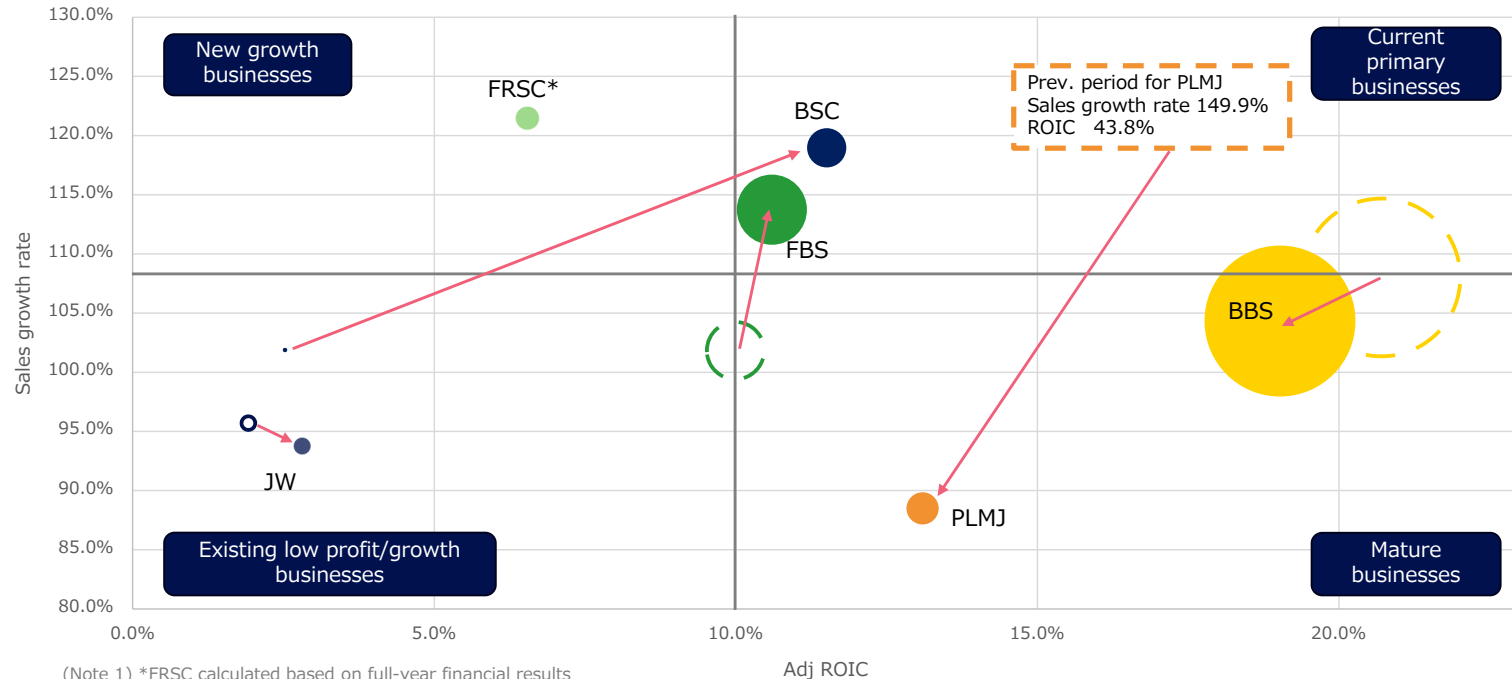
Liabilities and Equity



[Financial Highlights] Business Quadrant Analysis (ROIC and Growth) (1)

Consulting and System Development Business (by Company)

Circle size indicates business profits

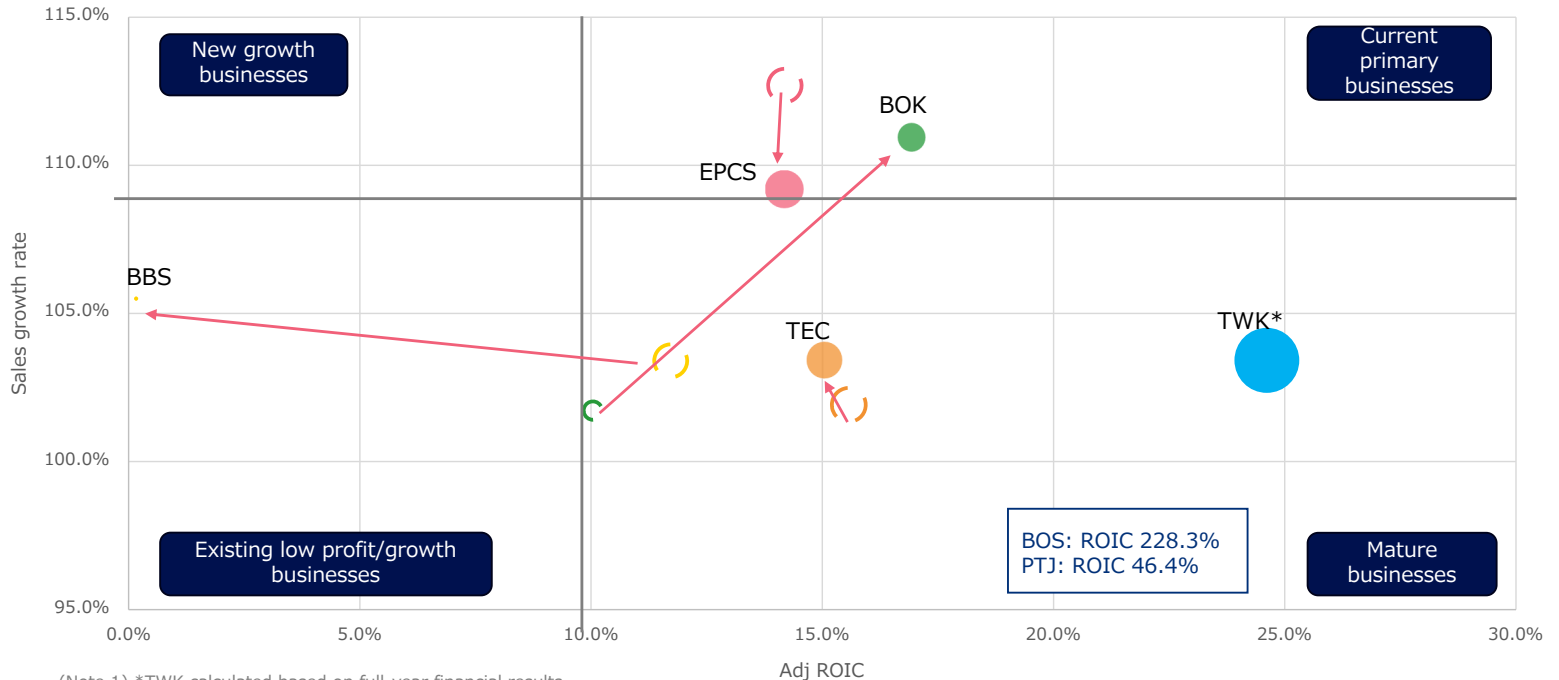


(Note 1) *FRSC calculated based on full-year financial results
 (Note 2) Based on JGAAP financial data

[Financial Highlights] Business Quadrant Analysis (ROIC and Growth) (2)

Management Services (BPO) Business (by Company)

Circle size indicates business profits



(Note 1) *TWK calculated based on full-year financial results

(Note 2) Based on JGAAP financial data

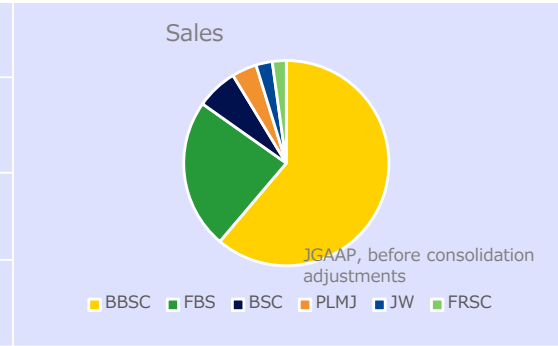
BOS: ROIC 228.3%
PTJ: ROIC 46.4%

[Financial Highlights] Business Quadrant Analysis (ROIC and Growth) (3)

(Reference) Segments and Companies in Charge

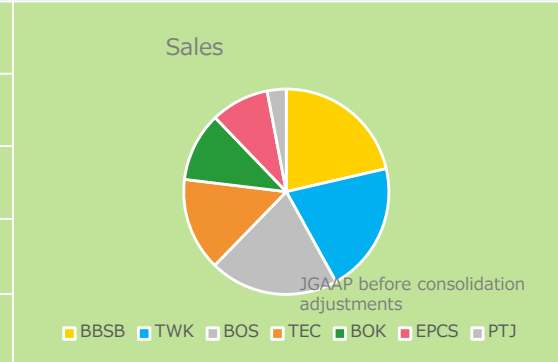
Consulting and system development business

Accounting system consulting and system development	BBS BSC JW
System development for financial industry	FBS
PLM support solutions	PLMJ FRSC



Management services (BPO) business

HR and payroll outsourcing	BBS BOS
Outsourcing for global companies	BBS BOK PTJ
Outsourcing for foreign companies	EPCS
Onsite BPO	TEC TWK



[Financial Highlights] Human Capital Investment

HR Policy Revision - Building HR Policy to Achieve Goal 2030 (Note) Primarily implemented at parent company BBS

- Revision policy
 - Highly acceptable compensation that considers the market
 - Encourage taking on challenges and reward employees who achieve results
 - Pursuit of happiness in a manner that suits each employee
- Revisions - Step 1: mainly compensation policy
 - Basic salary structure: Changed structure for easier reflection of market/company situation, individual performance
 - Salary increase speed: Revised compensation amounts for high evaluations and promotions to increase overall compensation level
 - Bonus to monthly salary ratio: lowered bonus ratio and increased monthly salary primarily for lower ranks (no change in annual income)
 - Scope of deemed overtime policy: expanded to include lower ranks. Increased stable salary considering life plans and working styles
- Results
 - Average salary increase for all employees: 86% (including regular raises), approximately 40% increase in monthly salary particularly for lower ranks
 - Ranked 5th in increase in starting salary (293,500 yen, 70,000 yen increase, from 2024/4/8 article in Nikkei Shimbun)
- Upcoming plans
 - Step 2: Plan to implement revisions to rank standards and evaluation policy in FY2025

Earnings Forecast

[Earnings Forecast] Consolidated Operating Results

Significant revenue increase due to group restructuring, but profit is expected to decrease due to the loss of temporary factors.

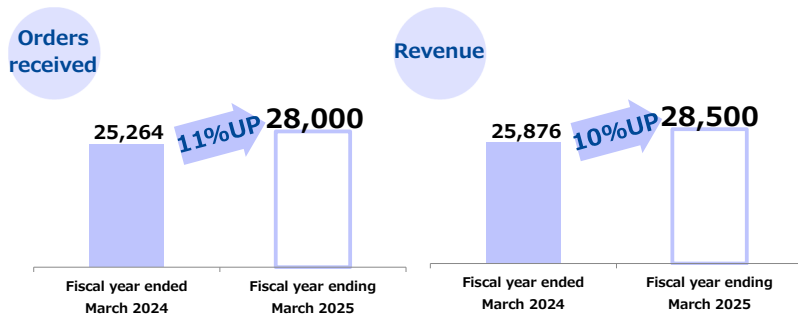
(millions of yen)

	Fiscal year ended March 2024 (actual)	Fiscal year ending March 2025 (forecast)	Difference	YoY change
Orders received	33,671	39,500	5,829	17.3%
Revenue	34,218	40,000	5,782	16.9%
Business profit	2,543	2,790	247	9.7%
Business profit margin	7.4%	7.0%	-0.4%	-
Operating profit	20,697	2,790	-17,907	-86.5%
Profit before tax	20,582	3,210	-17,372	-84.4%
Profit	14,167	2,660	-11,507	-81.2%
Profit attributable to owners of parent	14,146	2,630	-11,516	-81.4%
Ratio of profit attributable to owners of parent	41.3%	6.6%	-34.7%	-
Dividend per share	75 yen	78 yen	3 yen	-

[Earnings Forecast]

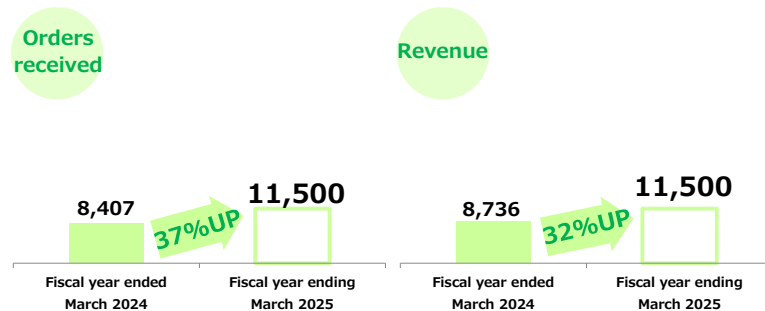
1. Outlook for orders received and revenue

Consulting and system development business



- Troubled project that occurred during previous period has generally settled, recovery expected
- Steady growth in performance expected via BSC and newly established BMS

Management services (BPO) business



- Major increase when including annual performance of TWK
- Expanded orders expected due to sales optimization and expanded sales channels thanks to synergy of group company mergers

2. Conduct strategic investment 700 million yen

- Proactively hire and strengthen training for career hires, including core staff and youth
- Develop solution service menu using new technologies

Thank you for joining us today.

NOTE

The earnings forecasts in this document are based on management's assumptions and beliefs in light of the information available to it at the time of writing. Actual results may differ from these forecasts due to various factors and risks, and no assurances or guarantees are given.

Inquiries about this material

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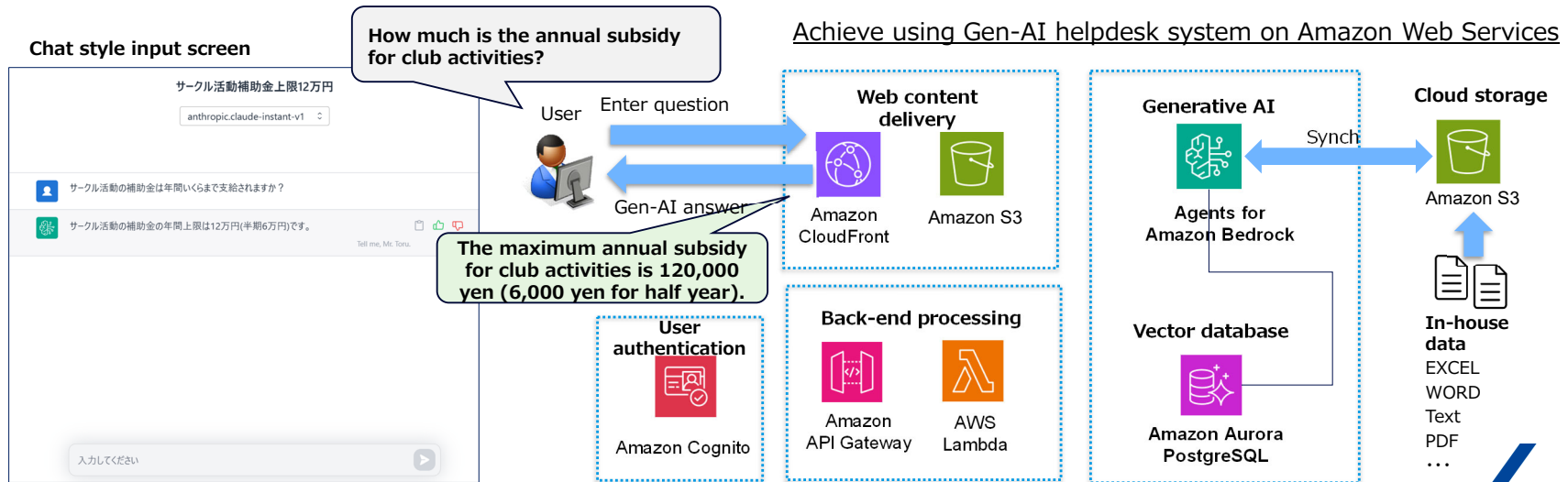
APPENDIX

BSC - Internal Release of Gen-AI Helpdesk Leveraging In-house Data

BSC has internally released a Gen-AI helpdesk system using in-house data, and is currently testing it.

The system meets the following needs.

- Need for a secure generative AI environment dedicated to their own use
- Need to combine generative AI with internal stored data



[Company Profile]

Name	株式会社ビジネスブレイン太田昭和
Name in English	Business Brain Showa-Ota Inc.
Headquarters	15F Hibiya Fort Tower, 1-1-1 Nishishimbashi, Minato-ku, Tokyo
Business locations	Tokyo, Osaka, Nagoya, Shizuoka, Hamamatsu, Fukuoka, Niigata, Kumamoto, Kagoshima, Nago, Bangkok in Thailand, Ho Chi Minh City in Vietnam, Singapore
Representative	Kazuhiro Komiya, President & CEO
Founded	August 1967
Capital	2,233,490,000 yen
Number of issued shares	12,725,000
Listed market	TSE Prime (Securities Code: 9658)
Number of Employees	706 (non-consolidated) 2,258 (consolidated)*

* Including 13 consolidated subsidiaries of BBS Group (Number of companies shown is after merger on April 1, 2024)

(As of the end of March 2024)

BBS Group Network URL: <https://www.bbs.co.jp/corporate/group/>

BBS Group

Let the combined strengths of our group solve your management needs

We combine the forces of our entire group to propose solutions to meet your management needs, thereby answering the needs of diverse clients. We will constantly evolve our group operations moving forward according to our customers' needs and the changing times.

Together for Value



We provide integrated services from consulting to system development and establishment

BBS Managed Services, Co., Ltd.

Provides managed services and IT software development

BSC Co, Ltd.

Provides consulting, construction and operation **UCO** mission-critical business systems

Financial Brain Systems Inc.

Provides system development and IT solutions mainly for the securities and finance field

Fresco Inc.

Provides engineering CAD/PDM system development

GLOBAL SECURITY EXPERTS Inc.

Provides information security consulting and solutions

joyworks inc.

Provides system development, application development, web production, infrastructure construction, etc.

PLM Japan INC.

Provides PLM (product lifecycle management) solutions for the manufacturing industry

BBS (Thailand) Co., Ltd.

Provides business improvement consulting services for local entities of Japanese companies in Southeast Asia



BBS Outsourcing KUMAMOTO Inc.

Provides High Value BPO® by business reform and BPO specialists in a wide range of business fields

EP Consulting Services Corp.

Provides outsourcing services for the HR, general affairs, and accounting fields

Technowarethink Inc.

Provides on-site BPO and data entry services supporting customers' business with a spirit of hospitality

Twinkle Co., Ltd.

Provides services such as human support (human resources support for companies) and system support (helpdesk), call support (BPO call center)

BUSINESS BRAIN SHOWA-OTA VIETNAM CO., LTD.

Provides BPO services by skilled local staff proficient in Japanese and English and consulting services including support for business reforms and system implementation for local entities of Japanese companies

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正式な英語表記を確認できませんでした。ご確認をお願いします。

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